



# PATIENT RIGHTS AND RESPONSABILITIES

## PATIENTS' RIGHTS

- 1 Right to choose** healthcare services and their providers.
- 2 Right to Accept or refuse** healthcare treatment.
- 3 Right to Receive adequate medical care** – patients have the right to receive appropriate medical care and being treated with dignity and respect.
- 4 Right to Personal data and protection** – The patients have the right to access all collected personal data and they may require the rectification of inaccurate information and the inclusion of fully or partially missing information.
- 5 Right to Privacy** about your personal data. Health professionals are bound by professional secrecy.
- 6 Right to information** – Patients have the right to be informed about their health condition, treatment options and prognosis.
- 7 Right to Spiritual and religious assistance**, regardless of your religion.
- 8 Right to Complain**, as well as being entitled to compensation for injury losses.
- 9 Right to association** – Patients have the right to create entities that represent them and defend their interests.
- 10 Minors and incapable people have the right to have a legal representative**, who can refuse assistance.
- 11 Right to be Accompanied**

## PATIENTS' RESPONSABILITIES

- 1** Respect the rights of other patients and health professionals.
- 2** Respect the operating rules of the health services and institutions.
- 3** Collaborate with health professionals in all aspects related to your health condition.
- 4** Pay the charges from the provision of healthcare, when applicable.

